



# CITY OF MOUNTAIN VIEW

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January 17, 2020

Ms. Karla Fukushima, Foreperson  
2019-2020 Santa Clara County Civil Grand Jury  
191 North First Street  
San Jose, CA 95113

Dear Foreperson Fukushima:

This letter is in response to the request for verification letter dated December 6, 2019, regarding the six recommendations in the report "Police and the Mentally Ill: Improving Outcomes."

Regarding Recommendation 1, the Police Department is currently reviewing a formal policy that outlines the process for capturing mental illness data. Since 2017, the Police Department has been providing use-of-force statistics to the Department of Justice, to include mental illnesses, if known.

Regarding Recommendations 2A, 2B, 2C, and 2D:

- Recommendation 2A—The Police Department has been sending their officers to a Peace Officer Standards and Training (POST)-certified 40-hour Crisis Intervention Training (CIT) as part of the Department's Continual Professional Training plan.
- Recommendation 2B—The Police Department continues to prioritize Crisis Intervention and De-Escalation training beyond the POST Basic Police Academy in their training budget.
- Recommendation 2C—Since 2014, the Police Department has been including De-Escalation techniques (judgment and decision-making exercises) in the tactical scenarios of both the Perishable Skills Program (PSP) Arrest and Control and Tactical Firearms training as well as similar Continual Professional Training exercises. As CIT courses become available, the Police Department identifies and enrolls officers who have not yet had the 40-hour CIT.
- Recommendation 2D—Crisis Intervention, Tactical Communication, and De-Escalation techniques training continues to be part of their ongoing Continual Professional Training plan.

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The Police Department stated in their response to the Civil Grand Jury report (June 2018) that seven dispatchers have taken said training. Currently, the Police Department has eight dispatchers trained in CIT and a total of 58 percent of their officers and sergeants. As additional CIT becomes available and scheduling allows, it is the goal of the Police Department to have every officer receive the training. Based on limited available classes and Department staffing, it is unreasonable to expect every officer will have received the training by June 2020. If the Police Department is successful in sending an additional 10 officers to the training this spring, the total percentage of CIT trained officers and sergeants will increase to 70 percent.

Sincerely,

A handwritten signature in black ink, appearing to read "Margaret Abe-Koga", with a long horizontal flourish extending to the right.

Margaret Abe-Koga  
Mayor

MAK/MP/6/POL  
001-01-16-20L